

DATA SHEET:

Managed Phishing and Security Awareness Training

Alleviate resources and drive behavioral change with your employees.

Alleviate Resource Constraints

eSentire takes on the management of operating your end-to-end phishing and training program, lifting the burden from your security team.

Test User Resiliency

eSentire puts your users to the test using the latest phishing tactics designed to capitalize on susceptible human nature.

Identify Risk and Measure Improvement

eSentire identifies high-risk users and departments with measurable benchmarks for continued risk mitigation.

Drive Security Awareness and Behavioral Change

eSentire fortifies your phishing prevention with user-specific training and one-click reporting of suspicious phishing emails.

Meet Regulations and Report Success

eSentire helps you achieve regulatory requirements and demonstrate program efficacy to executive audiences.

Your Challenges

- Low user resiliency to phishing attempts
- Immature employee security awareness
- Increasing number of users and exposure to phishing attempts
- Inadequate internal phishing and training capabilities
- Resource and expertise constraints to manage an end-to-end program
- Limitations on implementing broad and customized attacks against specific users and departments
- Visibility into risk across user, departments and overall organization
- Limited ability to target training against specific risk behaviors and measure improved resiliency

Our Solution

eSentire's Managed Phishing and Security Awareness Training puts your organization on the forefront of user protection against the latest social engineering attacks.

Our end-to-end service alleviates the resources required to operationalize an effective user resiliency program. Leveraging software paired with dedicated social engineering experts, we ensure your users are continuously tested and hardened against even the most sophisticated phishing attempts. Our robust phishing libraries consist of hundreds of templates, ensuring users are tested against real-world scenarios, not commoditized and easy to spot templates.

Training modules are automatically assigned to users that fall victim to simulated testing, ensuring education is integrated at the moment of failure and drives sustained behavioral change. Extending well beyond checking a compliance box, eSentire's Managed Phishing and Security Awareness Training service generates measurable results. We not only help you meet regulatory requirements, but also ensure that your organization is resilient against the latest social engineering tactics.

How It Works



Features

End-to-end management

Provides the personnel and expertise required to tune, manage and deliver an ongoing and effective phishing and security awareness program.

Industry leading platform

Leverages a proven and battle-tested unified phishing and security awareness training platform.

Real-world emulation

Tests users against the latest social engineering tactics designed to capitalize on susceptible human nature.

Robust training library

Curated training courses are continuously updated to reflect the latest phishing tactics and methods.

Automated training assignment

Enrolls users into specific training modules based on the phishing tactics they fall victim to.

User and departmental risk scoring

Measures campaign results and scores risk at the user, department and organizational level.

Measured improvements

Integrated dashboards identify micro and macro trends demonstrating sustainable behavior change.

Ongoing communication

Newsletters and bulletins promote awareness of new phishing attacks and tactics.

Co-management access*

Optional platform access enables your team to run ad-hoc campaigns and training exercises.

Report-a-phish button**

Enables your users to report an email as an attachment directly to your internal IT team.

Satisfy compliance requirements

eSentire Managed Phishing and Security Awareness Training provides an all-in-one platform.

Technical and executive reporting

Delivers detailed and higher level reporting including campaign results and overall program success.

Quarterly walk-throughs

eSentire experts review programs and ensure service outcomes continue to meet requirements.

*Requires Platform Co-Management.

**Report-a-phish button requires eSentire MDR for 24/7 SOC support.

The eSentire Difference

	eSentire's Managed Phishing and Security Awareness Training	Other Solutions
End-user dashboards	✓	Limited
Randomized and automated phishing campaigns	✓	✓
Branded dashboards	✓	Limited
Report-a-phish button	*Integrated with your infrastructure	✓
Risk assessment surveys	✓	Limited
Cybersecurity framework (CSF) alignment (i.e., NIST)	✓	Not Available
Co-management and managed delivery	✓	Not Available

Make the case for eSentire's Managed Phishing and Security Awareness Training

- ✦ Removes the complexity of managing an effective phishing and security awareness program
- ✦ Extends the expertise of your security team with integrated social engineering professionals
- ✦ Tests your users against the latest social engineering tactics used in real-world scenarios
- ✦ Identifies susceptible users before attackers can capitalize
- ✦ Illuminates department level and overall organizational risk
- ✦ Drives immediate behavioral change and long-term security awareness
- ✦ Hardens overall organization against user-based risk
- ✦ Achieves regulatory and third-party reporting requirements

If you're experiencing a security incident or breach contact us  1-866-579-2200

eSENTIRE

eSentire is the Authority in Managed Detection and Response, protecting the critical data and applications of 1200+ organizations in 75+ countries, representing 35 industries from known and unknown cyber threats. Founded in 2001, the company's mission is to hunt, investigate and stop cyber threats before they become business disrupting events. Combining cutting-edge machine learning XDR technology, 24/7 Threat Hunting, and proven security operations leadership, eSentire mitigates business risk, and enables security at scale. The Team eSentire difference means enterprises are protected by the best in the business with a named Cyber Risk Advisor, 24/7 access to SOC Cyber Analysts & Elite Threat Hunters, and industry-leading threat intelligence research from eSentire's Threat Response Unit (TRU). eSentire provides Managed Risk, Managed Detection and Response and Incident Response services. For more information, visit www.esentire.com and follow @eSentire.